



Travelling by air

Things you need to know

- There are new rules that mean airports and airline must make easy for disabled people to travel on a plane

Airports

- Airport buildings are generally easy for disabled people to get around and use. For example, most airports have lifts and disabled toilets
- Staff at airports must give you help to get around the airport if you need it

On the plane

- Staff from the airline company should give you help to get on and off the plane if you need it
- When you are on the plane staff must give you help if you need it

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- Toilets on the plane may not be easy for some disabled people to use. For example, if you use a wheelchair

Things to think about

- **How will you get to the airport?**
- **Do you have the right identification to travel with?**
For example, a passport?
- **Will you need any help during your journey? For example, when you get to the airport or at the other end?**
Tell the company you book your flight with what your travel needs are. Tell them when you book your journey
- **Does the airline company have any rules about disabled people?** For example, where disabled people can sit or if they need to have someone with them when they travel. Check this with the company that you book your flight with.




Thanks to Worth 1000 Words for the picture


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Where to get more information or help

There is a guide available with information and advice for disabled people who want to travel by air.

To get a copy of the guide contact **DPTAC**

 **DPTAC**
Zone 4/24 Great Minster House
76 Marsham Street
London SW1P 4DR


 020 7944 8011
Textphone 020 7944 3277

 Fax: 020 7944 6998

 Email: dptac@dft.gsi.gov.uk

 www.dptac.gov.uk

For advice about travel after you leave the plane contact **Tripscope**

 08457 555641
Textphone 08457 555641

 Email enquiries@tripscope.org.uk

 Website www.tripscope.org.uk

You can also visit the **Getting Out and About** website at www.ni-transportguide.info

These information sheets may also be useful

Sheet 1 Transport and your rights

Sheet 2 Planning your journey

Sheet 3 What to do if something goes wrong with your journey