



## Door to door transport

### What is door to door transport?

- **Door to door** transport is a service for disabled people who find it difficult to use public transport
- You can phone for door to door transport when you need to travel somewhere in your local area
- Door to door transport will pick you up from your home and take you to the place you need to go

### Things you need to know

- Door to door transport is easier for disabled people to use. For example, if you have a wheelchair
- Door to door drivers will help you get on and off the transport

### Where the door to door service runs

- Door to door transport is available in many towns as well as Belfast and Derry

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## How to use door to door

- You need to join the door to door service first. For more information about how to join the door to door service phone one of the two companies in the 'where to get more information and help' part of this sheet

## Other information

- A journey with door to door transport costs about same as a bus journey
- You can not use your Translink Smartpass on door to door transport. A Smartpass is a card that you can carry around. You can use it to get money off the cost of your bus and train journeys

## Things to think about

- Is there a door to door service in your area?
- Will you be able to join the door to door service?
- Does the door to door service go to where you want to go?

# Imtac Information Sheet 10

## Where to get more information or help

For more information about door to door contact the people below.

 **Department for Regional Development**

Clarence Court  
10-18 Adelaide Street  
Belfast BT2 8GB

 0845 9 800 800

 Faxphone 028 90 540598

Sms text 028 077 76142318

 Email [door2door@drdni.gov.uk](mailto:door2door@drdni.gov.uk)

 [www.door2door-ni.info](http://www.door2door-ni.info)

These information sheets may also be useful

**Sheet 1** Transport and your rights

**Sheet 2** Planning your journey

**Sheet 3** What to do if something goes wrong with your journey

**Sheet 11** Transport in the countryside

**Sheet 12** Going by taxi

You can also visit the **Getting Out and About** website at [www.ni-transportguide.info](http://www.ni-transportguide.info)